

General Motors Dealership Partners,

As a result of evolving market conditions, VIP ADI has made, and will be making a few significant changes over the next several weeks. While we do not expect there to be a negative impact on the level of service we provide, we do want to make our valued customers and partners aware of the changes taking place:

1. **Effective July 1, 2021, we will no longer be operating a warehouse facility in Springfield, MO.** Springfield APR orders will be processed by our ADI call center in St Louis (866)656-6024, and then routed to a Springfield cross dock facility for delivery the next day. Typically, orders placed before 4:00 pm, will be delivered to your dealership on the following business day.
2. **Effective immediately, all Accessory telephone orders and inquiries should be directed to the ADI Call Center.** The ADI warehouse locations in Bloomington and Springfield will no longer be staffed to regularly handle inbound calls in a timely manner. To avoid delays, please contact our ADI Call Center at **(866)656-6024** to place orders, inquire about an order, check product availability, or for any general questions regarding GM Accessories. Our courteous and professional call center representatives are available to assist with all of your needs Monday through Friday, from 8:00 am to 5:00 pm.
3. **Effective immediately, our central accounting office address in St Louis has changed.** Please mail all payments, tax forms, and other related documentation to 1450 Ashby Rd., St Louis, MO, 63132.